

WORKERS' COMPENSATION DIGITAL CAPABILITIES OVERVIEW

Taking advantage of emerging technology can make your job easier. Our new digital technologies are no exception. They're designed to make it easier for agents, brokers and their prospective customers to do business and process Workers' Compensation claims faster.

DIGITAL FIRST NOTICE OF LOSS CHANNEL

- All **claims** can be reported
- Takes **less time** to report online vs. a phone call
- Customer receives **claim handler name and claim number** in real time

MY WORKERS' COMP CONNECTION: INJURED WORKER CLAIM PORTAL

- Enroll in Direct Deposit (**EFT**)
- Obtain their **digital medical services card**
- Search for **network providers**
- Opt-in to receive **certain communications digitally**
- **Self-service** and **24-hour** access to information
- myworkerscomp.thehartford.com/home

INJURED WORKER DIGITAL MEDICAL SERVICES CARD

- Available on **My Workers' Comp Connection**
- Contains the **most important medical services information on one card**
- **Immediate access** to billing and prescription information
- **Digital or printable**

The image displays three screenshots of the Workers' Compensation digital capabilities interface. The top screenshot shows the 'Report a Workers' Compensation Claim' page, which includes a 'What you'll need' section with two steps: 'The policy number, You can report without it, but it makes things go faster.' and 'Information about the injured worker and what happened. The system will prompt you for the rest. You only need to fill in what you know. You'll get a claim number and handler info as soon as you submit.' A 'Start a Claim' button is visible. The middle screenshot shows the 'My Workers' Comp Connection' portal, which includes a 'Welcome, Chris' message, a 'My To Do List' with three items, a 'My Claim Handler' section with contact information for Sarah Snyder, and a 'My Claim' section with 'Medical Benefits' and 'Wage Benefits' both marked as 'Approved'. The bottom screenshot shows the 'Medical Services Card' for Jonathan Smith, which includes 'Claim Info' (Name, Date of Loss, Claim Number, Claim Benefit State, Employer Name), 'For Medications' (Group, Bin, Rx Claim Number), 'For Medical Providers' (Physical Medicine, HealthSystems, Diagnostics), and a 'Print' button.

PUT OUR NEW WORKERS' COMPENSATION DIGITAL CAPABILITIES TO WORK FOR YOU.

Share this information and contact your claims account executive today.

