

TrueLane Safe Driver Program (iPhone Users)

App Installation Instructions - 7 Easy Steps



Hello and welcome to the TrueLane Safe Driver Program by The Hartford. Please follow these instructions to begin your TrueLane app experience and start your savings.



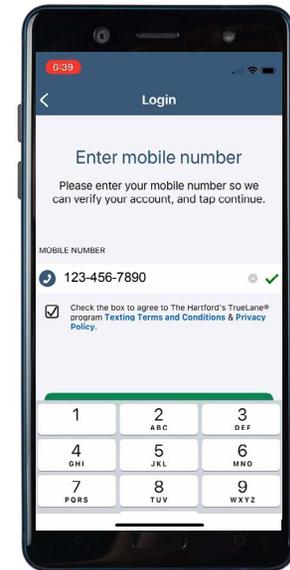
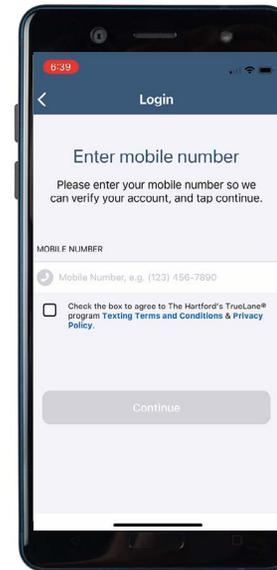
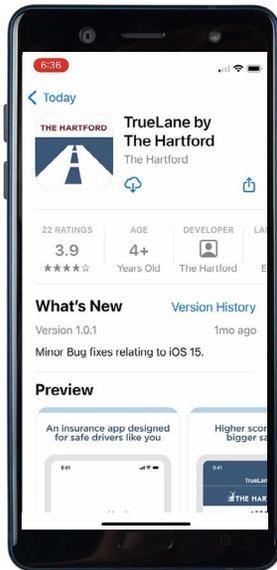
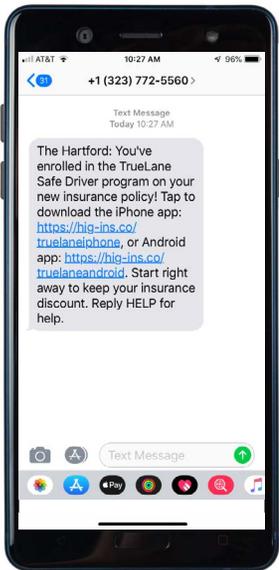
After purchasing a policy with the TrueLane discount, you will receive a text message from 1-323-772-5560 containing a link to the app store. Tap on the app store link to download the TrueLane app. If you go directly to the app store instead of using the link, make sure you are downloading the TrueLane app with this icon to the right.



(You may need your login information to sign into the App Store)



Once you download and open the TrueLane App on your phone, you will be prompted to enter your phone number to help us verify your enrollment. Then check the box accepting the Texting Terms and Conditions. Next, you will receive a text message from 1-323-772-5560 containing a 4-digit PIN code which you will use in Step 3.



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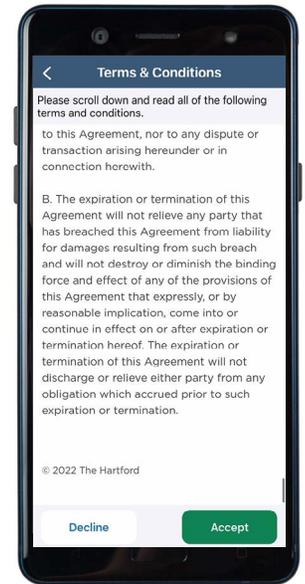
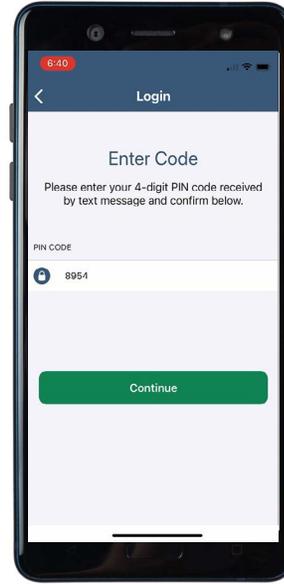
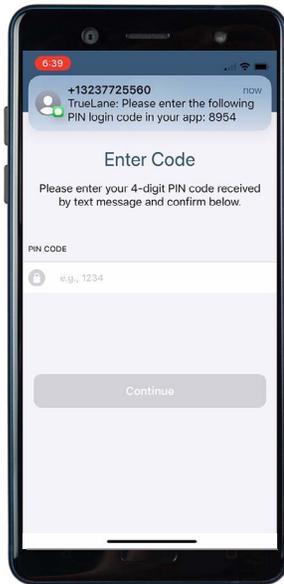
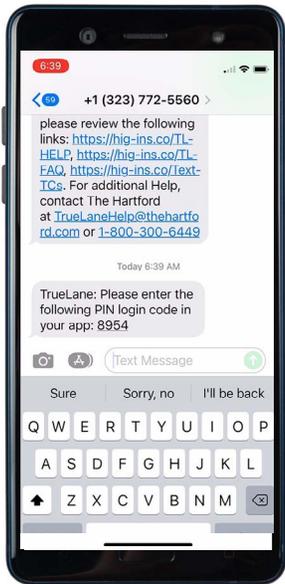
App Installation Instructions - 7 Easy Steps (continued)



Enter the 4 digit PIN and tap **“Continue”**. You will then move to the Terms and Conditions.



Scroll all the way through the Terms and Conditions. The Accept button will turn from gray to green once you reach the end. Tap **“Accept”** to agree and proceed to the next step where you enter your email address.



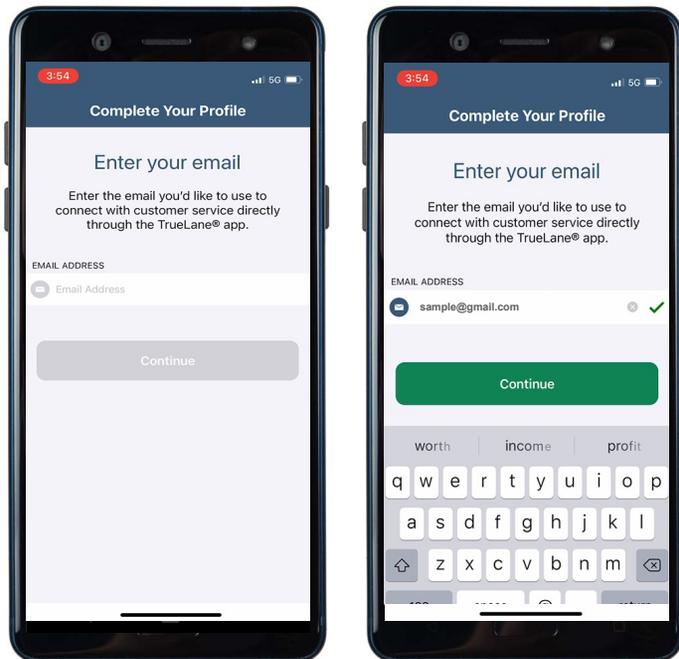
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TrueLane Safe Driver Program (iPhone Users)

App Installation Instructions - 7 Easy Steps (continued)



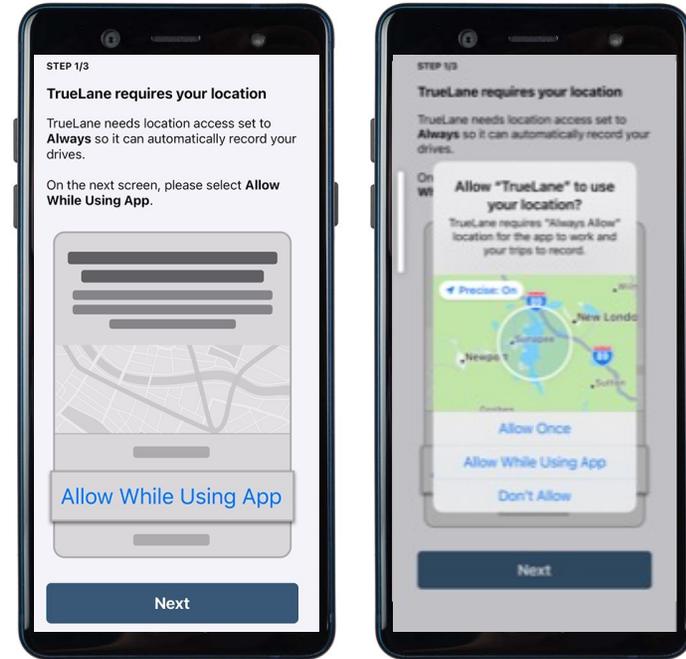
Enter your email address and tap the green **“Continue”** button to move to the next step of granting permissions.



Follow the permissions prompts as you proceed through this step. On the first screen tap **“Next”** and then select the following setting for each permission when prompted:

- Allow TrueLane to use your location? Tap **“Allow While Using the App”**

Please see additional permissions on the next page.



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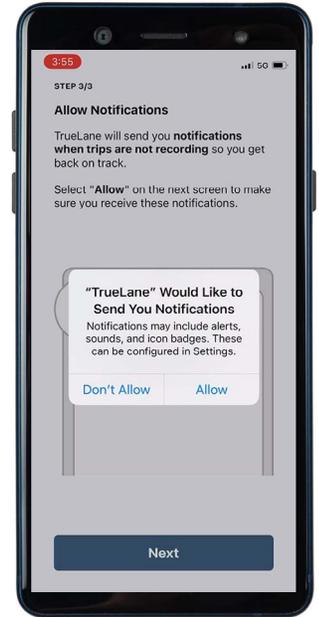
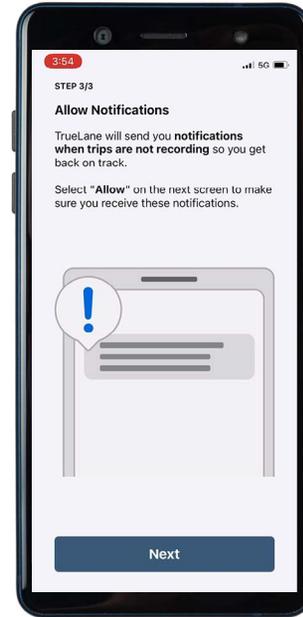
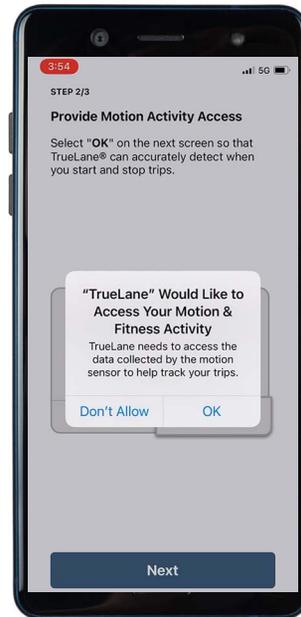
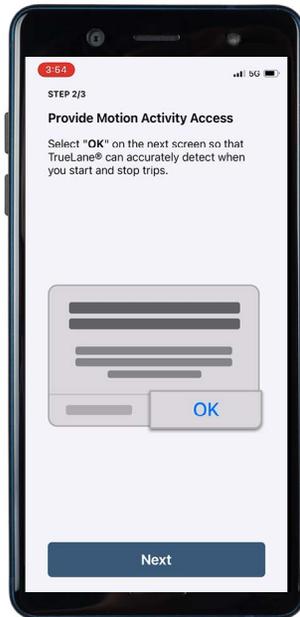
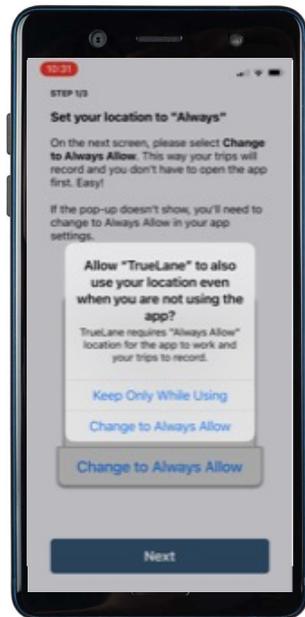
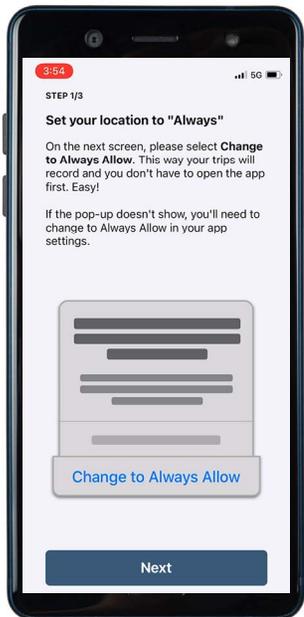
App Installation Instructions - 7 Easy Steps (continued)



Permissions continued...

Select the following setting for each permission when prompted:

- Location permission: Tap **“Next”**, tap **“Change to Always Allow”**
- Motion Access: Tap **“Next”**, tap **“OK”**
- Notifications: Tap **“Next”**, tap **“Allow”**



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App Installation Instructions - 7 Easy Steps (continued)



Congratulations!

You have now completed the download and installation of the TrueLane app. Here is an example of what the screen may look like. **All you need to do now is take a drive to complete the activation. You don't have to open the app first; it will run silently in the background while you drive.**

Questions?

Still have questions, contact us at:

Email: TrueLaneHelp@thehartford.com

Phone: 1-800-300-6449

