

TrueLane Safe Driver Program (Android Users)

App Installation Instructions - 6 Easy Steps

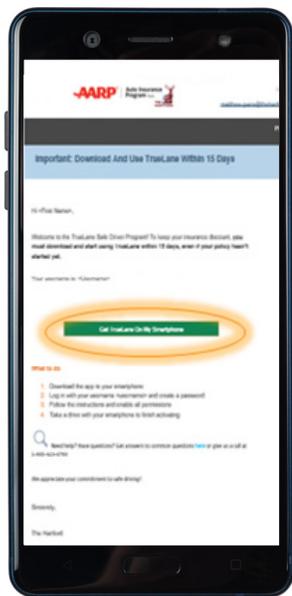


Hello and welcome to the TrueLane Safe Driver Program by The Hartford. Please follow these instructions to begin your TrueLane app experience and benefit from savings right away.

STEP 1

A welcome email will be sent to the primary email on your policy.

Open the email on your phone and tap the green “Get TrueLane On My Smartphone” button.

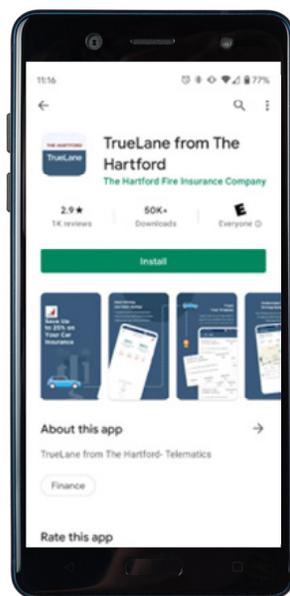


STEP 2

This will take you to the TrueLane app in the App Store.

Tap the “Install” button to download the app onto your phone.

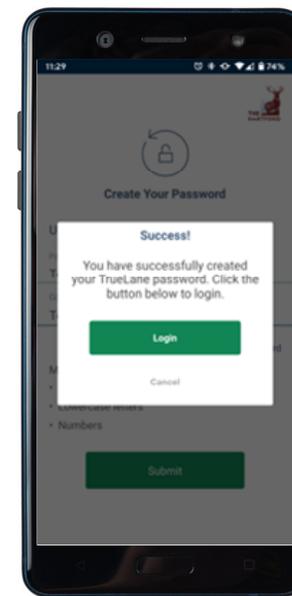
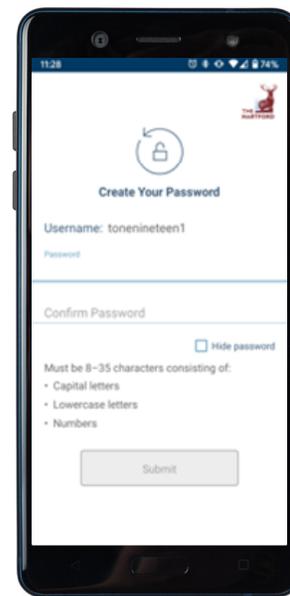
You may need your login information to sign into the App Store.



STEP 3

Once the app has downloaded onto your phone, you will be directed to create a password. Your password can be whatever you would like but must contain capital and lowercase letters and at least one number.

Once you have successfully entered your password, you will receive a pop-up screen to login. Tap the green login button to proceed.



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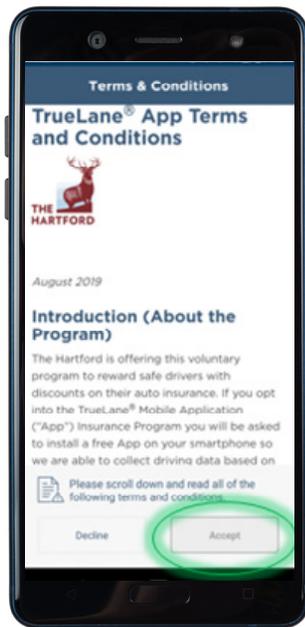
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App Installation Instructions - 6 Easy Steps (continued)



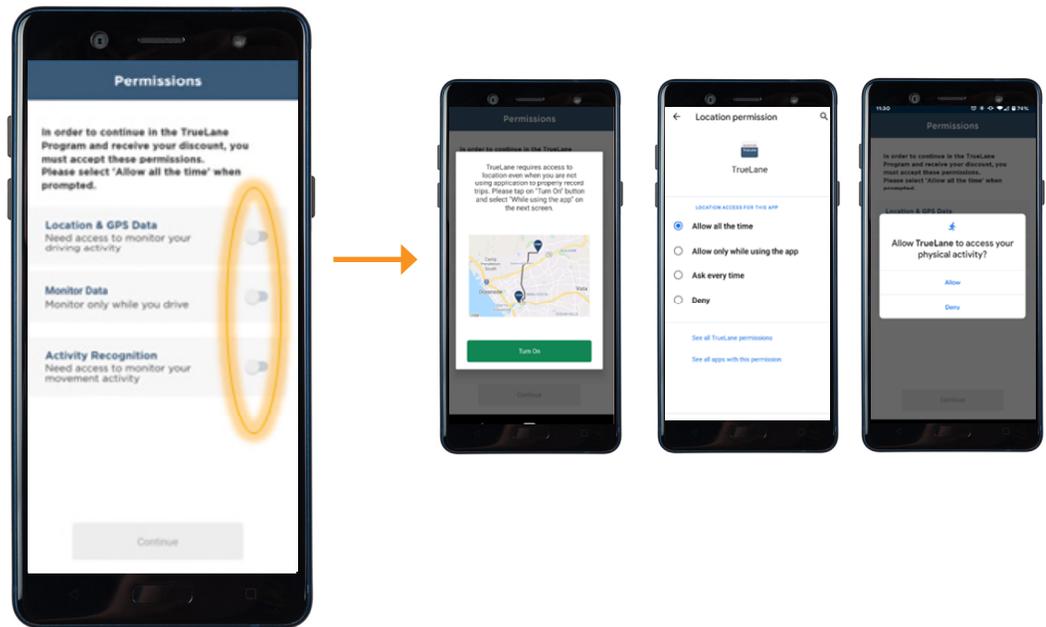
You will then be brought to the Terms and Conditions page. Please read thoroughly by scrolling down to the bottom.

Once you are finished, tap the gray “Accept” button. It will turn green and will formally accept your agreements to the Terms and Conditions and move to the next page.



You will now be brought to the app’s “Permissions” page. Each of the permissions must be set to **ON** in order for the app to properly track on your phone. You can set the permissions to **ON** by tapping each of the gray sliders so they are activated.

First you will be asked to select “Turn On” in the app. You will then be taken to select “Allow all the time”. You must select “Allow all the time” for the app to track correctly. Then click “Allow” to let the app track your physical activity.



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App Installation Instructions - 6 Easy Steps (continued)



The final section of pages in the app are the “About” pages. Please take the time to read through these pages carefully as they contain many frequently asked questions about the program.

Once you have read each page, tap the green “Next” button. On the final page, tap on the green “Get Started” button to complete your enrollment.

If you have additional drivers enrolled in TrueLane on your policy do not forget to forward them their activation emails as well.



Congratulations!

You have now completed your enrollment of the TrueLane app. Here is a sample of what the final app screen will look like.

All you need to do now is take a drive to complete the activation. Your projected discount will start to calculate over the coming days based on your driving behavior.

Questions? Call 800-652-0243.

