



WITH SPEEDY, PAPER-FREE DOWNLOADS,
YOU CAN TAKE CARE OF BUSINESS FASTER.

TIME SAVERS FOR COMMERCIAL AND PERSONAL LINES

- **Policy download.** Receive the most current issued commercial and personal lines policy data electronically – from our system to yours. Includes new business, renewals, endorsements, cancellations or reinstatements.
- **Direct bill commission statement download.**¹ Save hours or even days of tedious data entry by automating system updates of your monthly commission statements. Enjoy these benefits:
 - » The flexibility to reconcile, review or edit items – or the complete statement – before posting
 - » Transactions not matched with the existing policy data are highlighted for easier identification
- **Download resend.** If your agency is setup for a policy download, you can request that a policy be resent via download to your agency management system. Use the download resend tool on the eBusiness Center (EBC®) or the IVANS Single Policy Resend capability.

BETTER FOR SERVICE, DAILY OPERATIONS AND SALES

Connect with The Hartford Download Program to benefit from:

- **Efficiency.** You'll avoid backlogs and eliminate busywork, as well as unnecessary phone calls.
- **Less paper.** Electronic downloads are greener, with less paper to clutter your desk.
- **Accuracy.** Align your system to ours with one-to-one accuracy. And avoid the costly errors and rework that often comes with rekeying data.
- **Timeliness.** Receive policy transaction data the day it's processed. And the previous month's commission statement on the first business day of the current month.
- **Current data.** Your customers benefit when you have their most up-to-date policy information. It means prompt assistance on the phone or at the office.

WHAT THE PROGRAM DOWNLOADS

COMMERCIAL LINES OF INSURANCE
Spectrum® (Business Owner's Policy)
Automobile (Monoline) ²
Workers' Compensation ²
PERSONAL LINES OF INSURANCE
Homeowners
Automobile
POLICY TRANSACTIONS
Audits, Final/Revised (PAB)
New Business (NBS)
Renewals (RWL)
Non-Renewal Notification To Agent (NRA) ³
Non-Renewal (RWX) ³
Reversal of Non-Renewal (RNR) ³
Policy Change (PCH) (Endorsements)
Cancellations (XLC)
Reinstatements (REI)
Rewrite (REW) (Personal Lines only)
Database Synchronization (SYN)
(Note: also referred to as policy resends)
MONTHLY COMMISSION STATEMENTS
For Direct Bill Accounts
Commercial Lines
Personal Lines
For Payroll Billed Policies
Commercial Lines (Workers' Compensation only)
CLAIMS
First Notice of Loss – FNOL
Payments, Reserves Changes
Adjustor Assignment/Contact Information Notes and Status

WHAT THE PROGRAM DOESN'T DOWNLOAD

EXCEPTIONS
Dwelling Fire Policies (Symbol: JB)
General Liability Policies
HFP Policies
Marine Policies for Commercial Lines
Monoline Commercial Umbrella Policies
Multi-Flex Policies
Policies and Endorsements that are manually processed
Property Choice® Policies
Property Policies
Underwriting Info

GEOGRAPHIC EXCEPTIONS

DOWNLOAD NOT SUPPORTED IN:
Hawaii and Alaska for both Commercial and Personal Lines
Florida for Homeowners
Massachusetts for Personal Lines
Michigan for Personal Lines
Mississippi for Personal Lines
New Jersey for Personal Lines

BEGIN YOUR DOWNLOAD TODAY.

Go to the EBC (ebc.thehartford.com) and complete the request form on the Automation Solutions page. Or contact our agency interface services support team: **877-322-4833** or agencyinterfaces@thehartford.com.

¹ Payroll billing is only available on workers' compensation policies.

² Auto and workers' compensation supported for Small, Middle and Large Commercial.

³ Applicable to BOP (NGS), Workers' Comp and Commercial Auto for Middle Market.

* Certain exclusions apply and may vary by system, state and line of business.

The Hartford® is Hartford Fire Insurance Company and its affiliated property and casualty insurance companies, 690 Asylum Avenue, Hartford, CT 06155.

24-SC-2678288 © October 2024 The Hartford



Property
Liability
Workers' Comp
Business Auto