

REAL TIME MAKES IT FASTER AND EASIER TO SELL AND SERVICE BUSINESS FROM YOUR SYSTEM.



GET REAL SUPPORT

The Hartford's Real Time software solutions can support all of these system vendors.

- APPLIED
- VERTAFORE
- EBIX
- XDTI NEXSURE
- HAWKSOFT
- EZLYNX
- NASA ECLIPSE

For specifics, see the chart on back.

At The Hartford, we're committed to your success, investing in technologies for agencies that have their own management systems.

Our expansive suite of Real Time solutions lets you sell and service business directly from your system. It's fast and easy. In fact, Real Time is one of the fastest methods of connecting to online tools.

ELIMINATE COMMON TIME-WASTERS TO SAVE COSTS

With Real Time services, your agency can regain hours of productive time, saving thousands of dollars per year, with these advantages:

- **Streamlined workflow**
No more logging on to multiple systems and re-keying data.
- **Quicker quotes**
Get quotes and respond to most common inquiries in a fraction of the time you currently need.
- **No service delays**
Respond to customers in minutes instead of getting back to them later.

LET US HANDLE THE TECHNICAL DETAILS FOR YOU

If you're not setup for Real Time in your agency – or if you need your current setup boosted to maximize usage – let our technical support team help.

VENDORS AND SERVICES SUPPORTED BY REAL TIME

| AVAILABILITY | APPLIED | | | | | | VERTAFORE | | | | | | ACCAGENCY | AGENCY A TEAM | AGENCY ADVANTAGE | AGENTS CHOICE | AGENCY MATRIX | AGENCY SOFTWARE - AGENCY PRO | ASSURANCE | AGENCY SYSTEMS | BETTER AGENCY | EBIX | | EBRIDGE | EVOLUTION AGENCY MGMT. SYSTEMS | HAWKSOFT | IRS-AIMS | ITC INSURANCE PRO | JENESIS | NASA ECLIPSE | NOWCERTS | QUICK QUOTE | QUIKFUZION | QUOMATION | RECORD GUARDIAN TECH | SIEGE TECHNOLOGY | SIS | SPECIAL AGENT | TERRACE | VERUNA | VRC | XANATEK | XDTI NEXSURE | |
|---|---------|-----|--------|-------|-------------|--------|-----------|---------|-----|--------------|--------|-----|-----------|---------------|------------------|---------------|---------------|---------------------------------|-----------|----------------|---------------|------|---|---------|-----------------------------------|----------|----------|-------------------|---------|--------------|----------|-------------|------------|-----------|-------------------------|------------------|-----|---------------|---------|--------|-----|---------|--------------|---|
| | EPIC | TAM | VISION | DORIS | TECH CANARY | EZLYNX | SAGITTA | AMS 360 | FSC | QQ SOLUTIONS | INSTAR | ASP | | | | | | | | | | ONE | | | | | | | | | | | | | | | | | | | | | | |
| POLICY DOWNLOAD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Commercial Lines (Auto, BOP, WC) | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | |
| Personal Lines (Auto and Home) | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| CLAIMS DOWNLOAD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Commercial and Personal Lines | • | • | • | • | • | • | • | • | • | • | | | | | • | • | | | | | | | | | • | | | • | | • | • | | | | | • | | | | | | • | • | |
| DIRECT BILL COMMISSION STATEMENT DOWNLOAD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Commercial and Personal Lines | • | • | • | • | • | • | • | • | • | • | • | • | • | | • | • | • | • | • | • | • | | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| EDOCs AND MESSAGES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Policy – Commercial Only | • | • | | | | • | • | • | | • | • | | | | | | | | • | | | | | | • | | | | • | • | | | | | | | • | | | | | | • | • |
| Billing Notifications | • | • | | | | | • | • | | • | • | | | | | | | | • | | | | | | • | | | | • | | | | | | | | | | | | | | • | • |
| Audit Messages | • | | | | | | | | | • | | | | | | | | | | | | | | • | | | | | | | | | | | | | | | | | | | • | |
| NEW BUSINESS TOOLS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Submission (for mid to large commercial accounts) | | | | | | | • | • | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | • | |
| Quoting for Small Commercial | • | • | • | | | | • | • | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | • | |
| Quote/Issue (for Personal Lines only) | • | • | • | | | | • | • | | | • | | | | | | | | | | | | | | | | | | • | | | | | | | | | | | | | | • | |
| ESERVICES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Commercial and Personal Lines | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Billing Inquiry, including Bill Copy | • | • | • | • | | | • | • | | • | • | | | | | | | | | | | • | • | | | • | | | | • | | | | | | | • | | | | | | | • |
| Claim Inquiry | • | • | • | • | | | • | • | | • | • | | | | | | | | | | | • | • | | | • | | | | • | | | | | | | | | | | | | • | |
| Policy View Inquiry | • | • | • | • | | | • | • | | • | • | | | | | | | | | | | • | • | | | • | | | | • | | | | | | | | | | | | | • | |
| Endorsements | • | • | | | | | • | • | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Make Payment | • | • | • | | | | • | • | | • | | | | | | | | | | | | | | | • | | | | • | | | | | | | | | • | | | | | | • |
| Commercial Lines Only | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bond Inquiry | | | | | | | • | | | | • | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| First Notice of Loss with Attachments | • | • | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Loss Runs | • | • | • | • | | | | | | • | • | | | | | | | | | | | • | • | | | • | | | | • | | | | | | | • | | | | | | | |
| CARRIER WEBSITE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Direct Link to EBC | • | • | • | • | | | • | • | | • | | | | | | | | | | | | • | • | | | • | | | • | | | | | | | | | | | | | | | • |
| SignOn Once/Federation | | | | | | | • | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

LEARN MORE ABOUT SPECIFIC REAL TIME FUNCTIONS.

Call our Agency Interface Services support team at 877-322-4833.



Property
Liability
Workers' Comp
Business Auto

Note: The above represents the capabilities in which The Hartford has certified vendors for. Certain exclusions apply. Availability may vary by system, state and line of business.

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