



REAL TIME MAKES IT FASTER AND EASIER TO SELL AND SERVICE BUSINESS FROM YOUR SYSTEM.



GET REAL SUPPORT

The Hartford's Real Time software solutions can support all of these system vendors.

- APPLIED
- VERTAFORE
- EBIX
- XDTI NEXSURE
- HAWKSOFT
- EZLYNX
- NASA ECLIPSE

For specifics, see the chart on back.



At The Hartford, we're committed to your success, investing in technologies for agencies that have their own management systems.

Our expansive suite of Real Time solutions lets you sell and service business directly from your system. It's fast and easy. In fact, Real Time is one of the fastest methods of connecting to online tools.

ELIMINATE COMMON TIME-WASTERS TO SAVE COSTS

With Real Time services, your agency can regain hours of productive time, saving thousands of dollars per year, with these advantages:

◦ Streamlined workflow

No more logging on to multiple systems and re-keying data.

◦ Quicker quotes

Get quotes and respond to most common inquiries in a fraction of the time you currently need.

◦ No service delays

Respond to customers in minutes instead of getting back to them later.

LET US HANDLE THE TECHNICAL DETAILS FOR YOU

If you're not setup for Real Time in your agency - or if you need your current setup boosted to maximize usage - let our technical support team help.

VENDORS AND SERVICES SUPPORTED BY REAL TIME

AVAILABILITY	APPLIED		VERTAFORE		ACCUGENCY	AGENCY A TEAM	AGENCY ADVANTAGE	AGENTS CHOICE	AGENCY MATRIX	AGENCY SOFTWARE - AGENCY PRO	ASSURANCE	AGENCY SYSTEMS	BETTER AGENCY	EBIX		EBRIDGE	EVOLUTION AGENCY MGMT. SYSTEMS	HAWKSOFT	IRS-AIMS	ITC INSURANCE PRO	JENESIS	NASA ECLIPSE	NOWCERTS	QUICK QUOTE	QUIKFUZION	QUOMATION	RECORD GUARDIAN TECH	SIEGE TECHNOLOGY	SIS	SPECIAL AGENT	TERRACE	VERUNA	VRC	XANATEK	XDTI NEXASURE
	EPIC	TAM	VISION	DORIS	TECH CANARY	EZLYNX	SAGITTA	AMS 360	FSC	QQ SOLUTIONS	INSTAR	ASP	ONE																						
POLICY DOWNLOAD																																			
Commercial Lines (Auto, BOP, WC)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
Personal Lines (Auto and Home)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
CLAIMS DOWNLOAD																																			
Commercial and Personal Lines	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
DIRECT BILL COMMISSION STATEMENT DOWNLOAD																																			
Commercial and Personal Lines	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
E DOCUMENTS AND MESSAGES																																			
Policy - Commercial Only	•	•				•	•	•	•	•	•																								
Billing Notifications	•	•				•	•	•	•	•	•																								
Audit Messages	•											•																							
NEW BUSINESS TOOLS																																			
Submission (for mid to large commercial accounts)						•	•																										•		
Quoting for Small Commercial	•	•	•	•	•		•	•																								•			
Quote/Issue (for Personal Lines only)	•	•	•	•	•	•	•	•	•	•	•																				•				
ESERVICES																																			
Commercial and Personal Lines																																			
Billing Inquiry, including Bill Copy	•	•	•	•	•		•	•	•	•	•																				•				
Claim Inquiry	•	•	•	•	•		•	•	•	•	•																				•				
Policy View Inquiry	•	•	•	•	•		•	•	•	•	•																				•				
Endorsements	•	•					•	•																											
Make Payment	•	•	•				•	•																									•		
Commercial Lines Only																																			
Bond Inquiry							•																												
First Notice of Loss with Attachments	•	•																																	
Loss Runs	•	•	•	•	•																													•	
CARRIER WEBSITE																																			
Direct Link to EBC	•	•	•	•	•		•	•	•	•	•																					•			
SignOn Once/Federation							•																												

LEARN MORE ABOUT SPECIFIC REAL TIME FUNCTIONS.

Call our Agency Interface Services support team at **877-322-4833**.

Note: The above represents the capabilities in which The Hartford has certified vendors for. Certain exclusions apply. Availability may vary by system, state and line of business.

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