

| Vendor Name | Services | Invoicing | Vendor Contact | Vendor Portal | Email Scheduling | Telephone | Comments |
|--|----------------------------|---|---|---|--|------------------------|--|
| Records Retrieval Services | | | | | | | |
| ABI Document Support Services | Records Retrieval | Vendor Billing Directly to Coupa System** | Robert Grande robert.grande@abidss.com | http://www.abidss.com/ | status@abidss.com | 800-266-0613 | When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No. |
| Complex Legal Solutions | | | Rich Ragan rich.ragan@complexlegal.com | https://www.complexlegal.com/ | lauren.brown@complexlegal.com | 800-794-9484 | |
| US Legal Support | | | Carrie Cosenza ccosenza@uslegalsupport.com | http://www.uslegalsupport.com/ | hartford@uslegalsupport.com | 312-961-8447 | |
| eDiscovery Services | | | | | | | |
| EPIQ | eDiscovery | Invoice Paid by Firm | Alyssa Bloch alyssa.bloch@epiqglobal.com | http://www.epiqglobal.com/ | alyssa.bloch@epiqglobal.com | 617-784-4599 | When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No. |
| Lighthouse | | | Kyle Reasinger KReasinger@lighthouseglobal.com | https://lighthouseglobal.com/ | KReasinger@lighthouseglobal.com | 703-850-2396 | |
| Transperfect Legal Solutions | | | Dave Angarola dangarola@transperfect.com | http://www.transperfectlegal.com/ | shall@transperfect.com | 917-991-3463 | |
| Court Reporting Services | | | | | | | |
| Esquire Deposition Services | Court Reporting* | Vendor Billing Directly to Coupa System** | Maggie Kowalski Maggie.kowalski@esquiresolutions.com | http://www.esquiresolutions.com/ | richard.prevost@esquiresolutions.com | 713-553-7233 | When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No. |
| Veritext | | | Ashley Kirkland akirkland@veritext.com | http://www.veritext.com/ | thehartford@veritext.com | 973-410-4029 | |
| US Legal Support | | | Carrie Cosenza ccosenza@uslegalsupport.com | http://www.uslegalsupport.com/ | hartford@uslegalsupport.com | 312-961-8447 | |
| Arbitration/Mediation Services | | | | | | | |
| Resolute Systems, LLC | Arbitration Mediation | Vendor Billing Directly to HIG System* | info@resolutesystems.com | https://resolutesystems.com/submit-case/ | info@resolutesystems.com | 800-776-6060, Ext. 125 | When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No. |
| NAMs (National Arbitration and Mediation) | | | customerservice@namadr.com | https://namadr.com | customerservice@namadr.com | 800-358-2550, Ext 139 | |
| SSAM (Settlement Services Arbitration and Mediation) Coverage: NY, NJ, MA, NH, RI and CT | | | Debbieb@SSAMadr.com | https://ssamadr.com | Debbieb@SSAMadr.com | 516-741-0100 | |
| Translation Services | | | | | | | |
| Albors & Alnet | Translation Transportation | Vendor Billing Directly to HIG System* | AlborsCSDept@iugroup.com | https://alborsalnet.com/ | AlborsCSDept@iugroup.com | 800-785-8634 | Virtual Services: Please send link with request. Services are limited to APG line of business only. |
| HealthSystems | Translation Transportation | Vendor Billing Directly to HIG System* | Tina L. Houston, Sr. Vendor Manager, 860.547.3436 , tina.houston@thehartford.com | https://www.healthsystems.com/solutions-services | ABM-CSD@healthsystems.com | 844.451.9665 | Virtual Services: Please send link with request. Services are limited to WC line of business only. |
| IME Vendors | | | | | | | |
| Brookside Consultants | IME Services | Vendor Billing Directly to HIG System* | Mandy.Clark@thehartford.com | https://www.brooksideconsultants.com/ | 315-451-8844 (Fax) | 866-455-3926 | When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No. Vendor will forward invoices to the correct HIG contact for payment. |
| D&D Medical Associates | | | | http://www.ddassociates.com | 832-485-0745 (Fax) | 800-554-0347 | |
| ECN/Genex | | | | kylie.feldman@genexservices.com | 877-720-2584 (Fax) | 877-463-9463 | |
| ErgoScience, Inc. | | | | terrie.morrow@ergoscience.com | 205-879-6397 (Fax) | 866-779-6447 | |
| ExamWorks, Inc. | | | | kathleen.brock@ExamWorks.com | 678-387-2779 (Fax) | 800-789-6847 | |
| JurisSolutions, Inc. | | | | hartford@jurisolutions.com | 516-935-8748 (Fax) | 516-935-8747 | |
| Medical Evaluation Specialists | | | | joy.mchugh@messolutions.com | 832-485-0311 (Fax) | 877-325-0091 | |
| PsyBar LLC | | | | beckyr@psybar.com | 952-848-1798 (Fax) | 952-285-9000 | |
| Investigation Services | | | | | | | |
| Surveillance & Investigation | Surveillance Investigation | Vendor Billing Directly to HIG System* | Email Hartford-DirectorsofClaimsLitigationServices@thehartford.com for Surveillance vendor information. | | | | |

*If an invoice is received from the vendor related to a Hartford Claim, please forward invoice to Hartford-DirectorsofClaimsLitigationServices@thehartford.com

**If an invoice is received from the vendor related to a Hartford Claim, please notify the vendor to reinvoice to The Hartford account.

Note: A court reporting vendor may not be used in "non-contracting states" unless permitted in the jurisdiction on a case-by-case basis negotiated rate. Non-contracting states: Arizona; Arkansas; Connecticut; Delaware; Hawaii; Indiana; Kentucky; Louisiana; Montana; Nevada; New Hampshire; New Mexico; North Carolina; Ohio; Oklahoma; South Dakota; Tennessee; Utah; Virginia; Washington; West Virginia; and Wisconsin.

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