

Vendor Name	Services	Invoicing	Vendor Contact	Vendor Portal	Email Scheduling	Telephone	Comments
Records Retrieval Services							
ABI Document Support Services	Records Retrieval	Vendor Billing Directly to Coupa System**	Robert Grande robert.grande@abidss.com	http://www.abidss.com/	status@abidss.com	800-266-0613	When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No.
Compex Legal Solutions			Rich Ragan rich.ragan@compexlegal.com	https://www.compexlegal.com/	lauren.brown@compexlegal.com	800-794-9484	
US Legal Support			Carrie Cosenza ccosenza@uslegalsupport.com	http://www.uslegalsupport.com/	hartford@uslegalsupport.com	312-961-8447	
eDiscovery Services							
EPIQ	eDiscovery	Invoice Paid by Firm	Alyssa Bloch alyssa.bloch@epiqglobal.com	http://www.epiqglobal.com/	alyssa.bloch@epiqglobal.com	617-784-4599	When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No.
Lighthouse			Kyle Reasinger KReasinger@lighthouseglobal.com	https://lighthouseglobal.com/	KReasinger@lighthouseglobal.com	703-850-2396	
Transperfect Legal Solutions			Dave Angarola dangarola@transperfect.com	http://www.transperfectlegal.com/	shol@transperfect.com	917-991-3463	
Court Reporting Services							
Esquire Deposition Services	Court Reporting*	Vendor Billing Directly to Coupa System**	Maggie Kowalski Maggie.kowalski@esquiresolutions.com	http://www.esquiresolutions.com/	ECSScheduling@esquiresolutions.com	404-446-9571	When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No.
Veritext			Ashley Kirkland akirkland@veritext.com	http://www.veritext.com/	thehartford@veritext.com	973-410-4029	
US Legal Support			Carrie Cosenza ccosenza@uslegalsupport.com	http://www.uslegalsupport.com/	hartford@uslegalsupport.com	312-961-8447	
Arbitration/Mediation Services							
Resolute Systems, LLC	Arbitration Mediation	Vendor Billing Directly to HIG System*	info@resolutesystems.com	https://resolutesystems.com/submit-case/	info@resolutesystems.com	800-776-6060, Ext. 125	When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No.
NAMs (National Arbitration and Mediation)			customerservice@namadr.com	https://namadr.com	customerservice@namadr.com	800-358-2550, Ext 139	
SSAM (Settlement Services Arbitration and Mediation) Coverage: NY, NJ, MA, NH, RI and CT			Debbieb@SSAMadr.com	https://ssamadr.com	Debbieb@SSAMadr.com	516-741-0100	
Translation Services							
Albors & Alnet	Translation Transportation	Vendor Billing Directly to HIG System*	AlborsCSDept@iugroup.com	https://alborsalnet.com/	AlborsCSDept@iugroup.com	800-785-8634	Virtual Services: Please submit form with request. Services are limited to APG line of business only.
HealtheSystems	Translation Transportation	Vendor Billing Directly to HIG System*	Tina L. Houston, Sr. Vendor Manager, 860.547.3436, tina.houston@thehartford.com	https://www.healthesystems.com/solutions-services	ABM-CSD@healthesystems.com	844.451.9665	Virtual Services: Please send form with request. Services are limited to WC line of business only.
IME Vendors							
Brookside Consultants	IME Services	Vendor Billing Directly to HIG System*	Mandy.Clark@thehartford.com	https://www.brooksideconsultants.com/	315-451-8844 (Fax)	866-455-3926	When scheduling services, identify invoice should be billed to The Hartford Account and provide HIG Claim No. Vendor will forward invoices to the correct HIG contact for payment.
D&D Medical Associates				http://www.dassociates.com	832-485-0745 (Fax)	800-554-0347	
ECN/Genex				kylie.feldman@genexservices.com	877-720-2584 (Fax)	877-463-9463	
ErgoScience, Inc.				terrie.morrow@ergoscience.com	205-879-6397 (Fax)	866-779-6447	
ExamWorks, Inc.				kathleen.brock@ExamWorks.com	678-387-2779 (Fax)	800-789-6847	
JurisSolutions, Inc.				hartford@jurissolutions.com	516-935-8748 (Fax)	516-935-8747	
Medical Evaluation Specialists				joy.mchugh@messolutions.com	832-485-0311 (Fax)	877-325-0091	
PsyBar LLC				beckyr@psybar.com	952-848-1798 (Fax)	952-285-9000	
Investigation Services							
Surveillance & Investigation	Surveillance Investigation	Vendor Billing Directly to HIG System*	Email Hartford-DirectorsofClaimsLitigationServices@thehartford.com for Surveillance vendor information.				

*If an invoice is received from the vendor related to a Hartford Claim, please forward invoice to Hartford-DirectorsofClaimsLitigationServices@thehartford.com

**If an invoice is received from the vendor related to a Hartford Claim, please notify the vendor to reinvoice to The Hartford account.

Note: A court reporting vendor may not be used in "non-contracting states" unless permitted in the jurisdiction on a case-by-case basis negotiated rate. Non-contracting states: Arizona; Arkansas; Connecticut; Delaware; Hawaii; Indiana; Kentucky; Louisiana; Montana; Nevada; New Hampshire; New Mexico; North Carolina; Ohio; Oklahoma; South Dakota; Tennessee; Utah; Virginia; Washington; West Virginia; and Wisconsin.

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