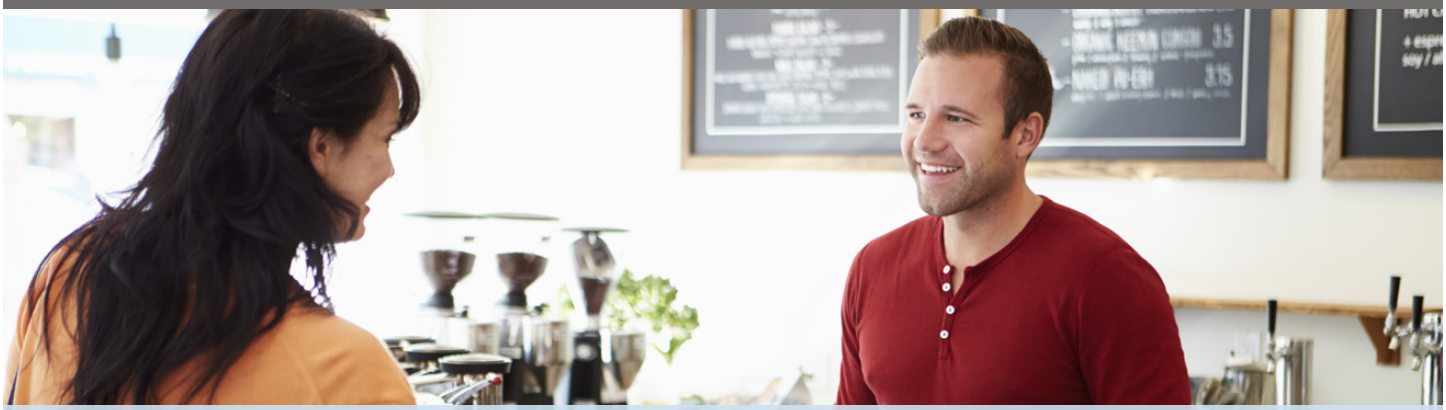
REPORTING COMMERCIAL PROPERTY CLAIMS



RESPOND TO A PROPERTY LOSS WITH THESE RECOMMENDED STEPS.

With any case of property damage, the first concern is safety. Step one is to get your employees out of harm's way and, if appropriate, contact emergency responders. Then, report your claim to The Hartford as quickly as possible. The Hartford has Claims professionals standing by to handle your call 24/7. The earlier we learn of your claim, the sooner we can resolve it, and the sooner you can get back to business.



1-800-327-3636

To report a property claim, call The Hartford at 1-800-327-3636.

DEALING WITH THE DAMAGE

While each property claim is different, the following guidelines can help you deal with property damage. Remember that common sense safety always applies.

- Never enter a damaged building unless police or fire officials have declared it safe to do so.
- If possible, move your property to protect it from further damage. If you are unable to move large belongings, try to protect them from the elements using a tarp or plastic.
- Separate damaged from undamaged property.
- Do not dispose of damaged property, especially items such as appliances or pipes that might be the source of a fire or leak.
- Document your damages with photos or video as well as a list. It's also a good idea to document your belongings in this manner as a precautionary measure.

To report a claim, call The Hartford's Customer Care Team at **1-800-327-3636**.

THE HARTFORD

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