



STEP-BY-STEP GUIDANCE ON ISSUING CPL WITH THE HARTFORD PRONTO PORTAL.





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WELCOME! THANK YOU FOR WORKING WITH THE HARTFORD.

Inside this guide, you'll find a detailed overview of how to issue Contractors Pollution Liability in The Hartford Pronto system.

This guide provides you with the following information:

1. An overview of the system
2. Platform quoting capabilities
3. How to use the portal
 - a. Create a User ID
 - b. How to log in
 - c. Navigating off the home page

1. SYSTEM OVERVIEW

WHAT IS THE HARTFORD PRONTO PORTAL?

The Hartford Pronto is an online platform that allows agents and brokers to submit, quote and bind Contractors Pollution Liability coverage in minutes. It's designed to save you time so you can focus on getting your clients the right protection they need.

2. PLATFORM QUOTING CAPABILITIES

PLATFORM ELIGIBILITY¹

- Over 150 ISO FL Class codes for artisan trade contractors
- Insureds domiciled in all 50 states
- Insured revenues up to \$50M
- Limits up to \$5M available

REQUIRED UNDERWRITING INFORMATION

- Insured revenues
- Revenue by service type
- Practice or Project Policy type
- Loss history

If Project Policy is requested, you'll also need:

- Project name
- Project description
- Project owner
- Project location

¹ Larger insureds or higher limits can be requested through The Hartford Pronto Portal but will require underwriter review prior to quoting

WHAT SETS THE HARTFORD PRONTO PORTAL APART?

- The Hartford Pronto Portal is launched from our agent portal, The Hartford's Electronic Business Center (EBC)
- Easy, one-time registration that's open to all brokers contracted with The Hartford
- Broad-based Occurrence Policy Form for pollution incidents caused by your work with the following coverages built in:
 - » First and third-party transportation
 - » Non-owned disposal sites
 - » Defense outside the limits
 - » Fungus and Legionnaire's disease
 - » Blanket additional insured and waiver of subrogation
- Common endorsements, such as primary and noncontributory, available with a simple click for no additional premium
- Quotes generated within minutes using only streamlined data inputs
- Broad appetite for over 150 artisan trade contractor class codes up to \$50M in revenues
- Both practice and project quotes
- Up to five years of completed operations available for project policies
- Our CPL product is backed by our strong A+ financial rating by A.M. Best² and supported by our specialized environmental underwriters

3. HOW TO USE THE PORTAL

Type in www.TheHartford.com/env



Navigate to our Contractors Pollution Liability page

Environmental

Environmental Liability Insurance

Protection that's proved to help clients when they need it most, covering third-party claims of bodily injury, property damage or clean-up costs resulting from pollution incidents. This coverage is commonly mistaken to be part of an insured's General Liability policy.



Keeping Promises for 200 Years and Counting

Our experienced underwriting staff has extensive field authority, unsurpassed claims service and litigation management services. They know your clients' unique needs and are ready to serve them with expertise across the industries they work in.

 **Contractors Pollution Liability**

Environmental damage, property damage and bodily injury coverage for pollution incidents caused by contractors working at third-party job sites.

 **Site Pollution Liability**

Environmental damage, property damage and bodily injury coverage for pollution incidents located on, under or migrating from an insured site.

 **Integrated Casualty Liability**

ISO-based General Liability coverage, affirmative Products Pollution Liability, and the full suite of pollution coverages integrated into a single policy form.

Click 'The Hartford Pronto Portal' link at the top of the Contractors Pollution Liability page.

This link brings you to the [Electronic Business Center \(EBC\)](#), a digital platform our brokers use to access their accounts for businesses of all sizes, all in one place.

²As of 2023

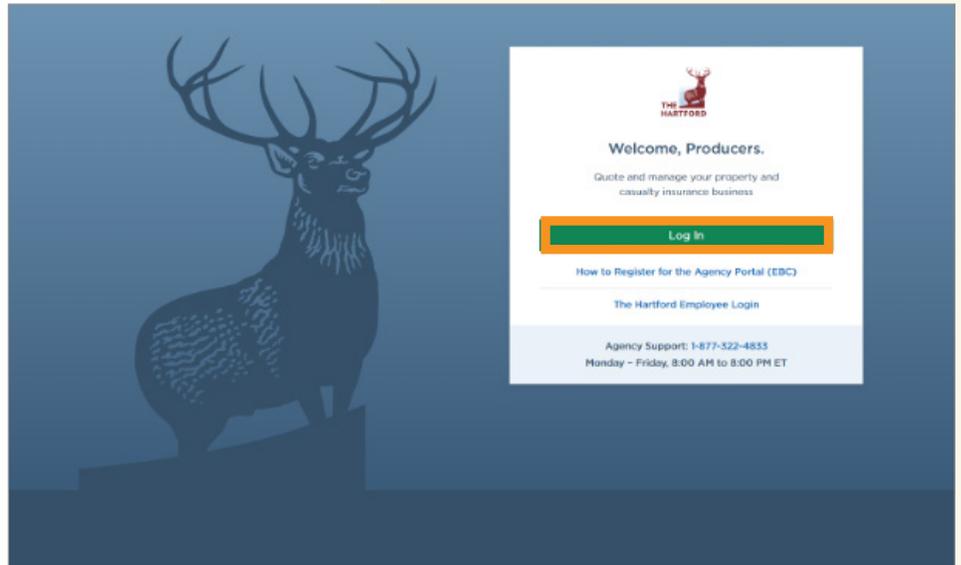
CREATE A USER ID:

Once you're on the [Electronic Business Center](#) (EBC) log in page, you'll need to register to access The Hartford Pronto Portal:



- **Pre-register:** Ask your agency administrator to create your account.
- **Check your email:** We'll send you a link to complete your registration.
- **Complete registration:** Choose your User ID, password and preferences.

If you forgot your username or password, please visit our [Pronto FAQ Flyer](#) to get them reset.



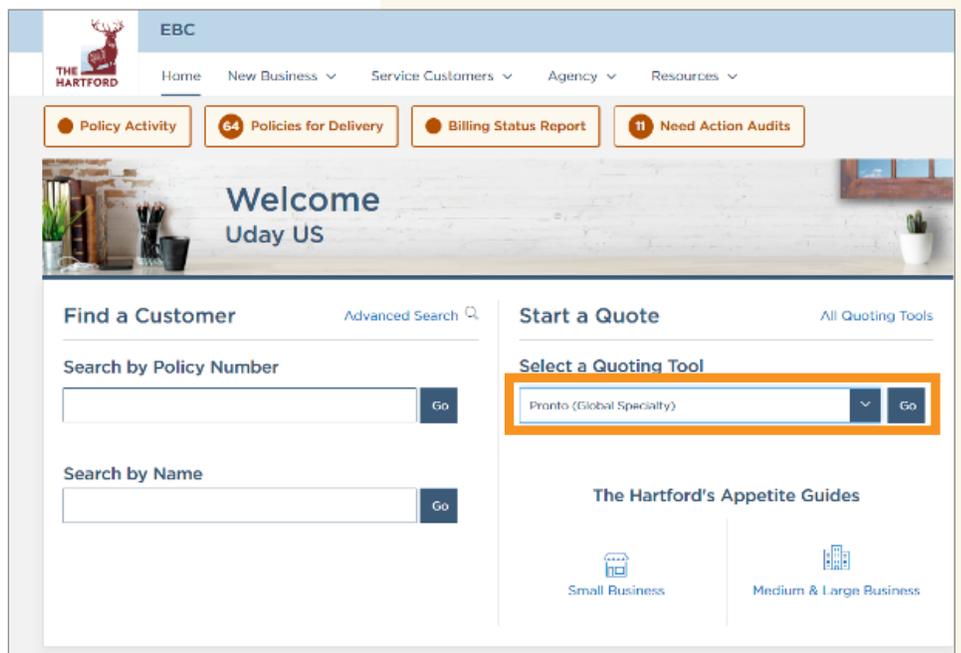
An agency administrator must create the agent's login. To appoint an agency administrator or for additional assistance, please contact AIS at 877-322-4833 or by chat via the EBC site.

HOW TO LOG IN:

Once registered, head back to the [EBC log in](#) page and enter your credentials. Once you're logged in, you'll be on the EBC home page.

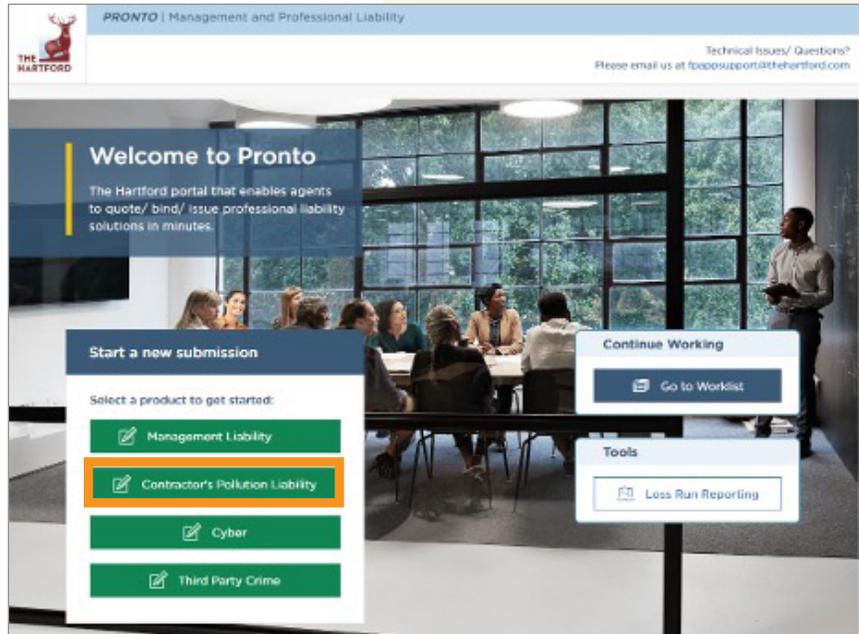
NAVIGATING OFF THE HOME PAGE:

On the EBC home page under **Select a Quoting Tool**, choose **Pronto (Global Specialty)** from the drop-down menu.



This brings you to The Hartford Pronto Portal home page.

Under **Start a new submission**, choose **Contractors Pollution Liability**. This launches the application and you can begin quoting.



FIND ANSWERS TO FREQUENTLY ASKED QUESTIONS.

To learn more, contact the Global Specialty Digital team at specialtydigital@thehartford.com

Certain coverages vary by state and may not be available to all businesses. All Hartford coverages and services described on this page may be offered by one or more of the property and casualty insurance company subsidiaries of The Hartford Financial Services Group, Inc.

In Arizona, California, New Hampshire, Texas and Washington the insurance may be underwritten by Hartford Accident and Indemnity Company, Hartford Fire Insurance Company, Hartford Casualty Insurance Company, Hartford Lloyd's Insurance Company, Hartford Insurance Company of the Midwest, Navigators Insurance Company, Navigators Specialty Insurance Company, Maxum Casualty Insurance Company, Maxum Indemnity Company, Trumbull Insurance Company, Twin City Fire Insurance Company, Hartford Underwriters Insurance Company, Property and Casualty Insurance Company of Hartford and Sentinel Insurance Company, Ltd.

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Business Insurance
Employee Benefits
Auto
Home