

HOW TO INITIATE A CLAIM

With our Lump Sum Cancer and Long-term Disability Cancer Coverage, you, the firefighter, have to file a Cancer claim.



PREFERRED METHOD

Step 1: Get in touch with your Fire Chief or Department Contact. They'll provide the claim form.

Step 2: The form must be filled out by the firefighter submitting the claim. The entity you work for cannot fill out the form on your behalf.

Step 3: If you have not previously completed a Beneficiary Designation Form, please complete the one applicable to the state of your residence and include with documents in Step 4.

Step 4: Send the completed claim form with supporting documentation to the address noted below.

VIA MAIL:

The Hartford Supplemental Insurance Benefit Department
PO Box 99906, Grapevine, TX 76099

ALTERNATIVE METHOD

Step 1: To speak to The Hartford directly to initiate your claim:

Critical Illness*/Lump Sum Claims

Call **866-783-6566**

Fax **469-417-1952**

Long-Term Disability Claim

Call **866-783-6566**

Fax **469-417-1952**

Step 2: Please have the policy number and policy name readily available.
Policy Number: **681360**

Policy Name: New York State Volunteer Firefighter Cancer Benefit Trust.

Please Note: A Long-term Disability (LTD) Cancer coverage claim cannot be submitted at first diagnosis as there is a 180-day elimination period.

LONG-TERM DISABILITY CANCER COVERAGE

The Hartford's Long-term Disability unit will proactively reach out to you to determine if you should file a LTD claim. This will happen 4 months after the submission of your Cancer claim. If LTD is needed, there's a 180-day elimination period before coverage can begin.



Once your claim has been submitted, The Hartford will begin to adjudicate the claim and reach out to you.

For more information on the program, please visit
TheHartford.com/nysvfb



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THESE POLICIES PROVIDE LIMITED BENEFITS. These limited benefit plans (1) do not constitute major medical coverage, and (2) do not satisfy the individual mandate of the Affordable Care Act (ACA) because the coverage does not meet the requirements of minimum essential coverage. In New York: The *Critical Illness policy provides limited benefits health insurance only. The Disability policy provides disability income insurance only. These policies do NOT provide basic hospital, basic medical or major medical insurance as defined by the New York State Department of Financial Services.

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*Critical Illness is referred to as "Specified Disease" in New York.

Form Series GBD-2600, GBD-2700, or state equivalent.

Form Series GBD-1000, GBD-1200, or state equivalent.

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