IF WINNING IN SMALL COMMERCIAL IS A NUMBERS GAME, WE'RE WAY AHEAD.

When we say we're everything you need us to be, we mean it. In fact, you were asked to rate your satisfaction with your carriers across every critical element of serving your small business customers. And you didn't hold back. You told us that not only does The Hartford do more, we do it better. Way better. And the numbers prove it – well above the industry averages.

THE BEST OF EVERYTHING

- Speed
- Accuracy
- Ease

OUR SATISFACTION RATINGS VS. OUR COMPETITORS

Click on the boxes below for more information.

QUOTING & ISSUING BUSINESS[1]

Online Quoting Tool:

+21 points

Underwriter Responsiveness:

+11 points

AGENCY MANAGEMENT[1]

AMS Integration:

+14 points

POLICY SERVICE[1]

Agent Self-service:

+18 points

Agent Portal:

+17 points

Customer Self-service:

+18 points

Winning in small commercial isn't about one thing, **it's about everything**.

THE HARTFORD

[1] Agent Blind Study, 2021 (NPS)

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