

# CLICK

(THAT'S THE SOUND OF SAFELY MANAGING INSURANCE ON YOUR OWN.)



65%

of The Hartford's small business customers manage their policies online.<sup>1</sup>

## RANKED #1

in overall digital capabilities for small business customers.<sup>2</sup>



### EASY REGISTRATION

- Have your policy or billing account # handy
- Visit [business.TheHartford.com](http://business.TheHartford.com)
- Click REGISTER to get started

As a small business owner, you know every minute counts. It's why The Hartford's online service portal lets you easily and securely manage your business insurance policies from any device - 24/7. Take advantage of:

#### PAPERLESS ACCESS

- Instantly access policy and related documents from your online account
- Sign up for text messaging to get billing and claim status alerts

#### FLEXIBLE BILLING OPTIONS

- Make a bill plan change during the policy term
- Sign up for AutoPay and never miss a payment
- Pay your bill online with or without logging in

#### FASTER PROCESSING AND GREATER TRANSPARENCY INTO POLICY CHANGE REQUESTS

- Request and receive most Certificates of Insurance right away
- Make most simple changes in real time (e.g., business name and mailing address changes)
- Easily view the status of policy changes you've requested

#### A MORE EFFICIENT CLAIM EXPERIENCE

- Submit a claim when it's convenient for you
- Communicate with your assigned claim adjustor
- Track status and payments with real-time updates

#### A SIMPLER PREMIUM AUDIT PROCESS

- Save your work and pick up where you left off if you get interrupted
- Easily upload required documents

### MAKE INSURANCE POLICY MANAGEMENT SIMPLE.

Visit [business.TheHartford.com](http://business.TheHartford.com) to get started.



Property  
Liability  
Workers' Comp  
Business Auto

<sup>1</sup> Reflects The Hartford's self-service online data through April 2020.

<sup>2</sup> Insurance carrier Website ranking by Dynatrace - Scorecards for Financial Services in 2018.

The Hartford® is Hartford Fire Insurance Company and its affiliated property and casualty insurance companies, 690 Asylum Avenue, Hartford, CT 06155.

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