

LEARN HOW A FEW CLICKS CAN HELP YOU DELIVER FASTER CUSTOMER SERVICE.

SAVE UP TO 10 MINUTES PER SERVICE REQUEST

At The Hartford, we know your time is valuable. And we're committed to designing automation solutions that drive speed and efficiency, to help make your job easier. That's exactly what you can expect with our Real-time Endorsement, an automation solution created in partnership with Vertafore.

With Real-time Endorsement, you can submit customer service requests directly from your AMS360 or Sagitta agency management system to our eBusiness Center (EBC). When you do, you'll experience significant advantages for you – and your customers.

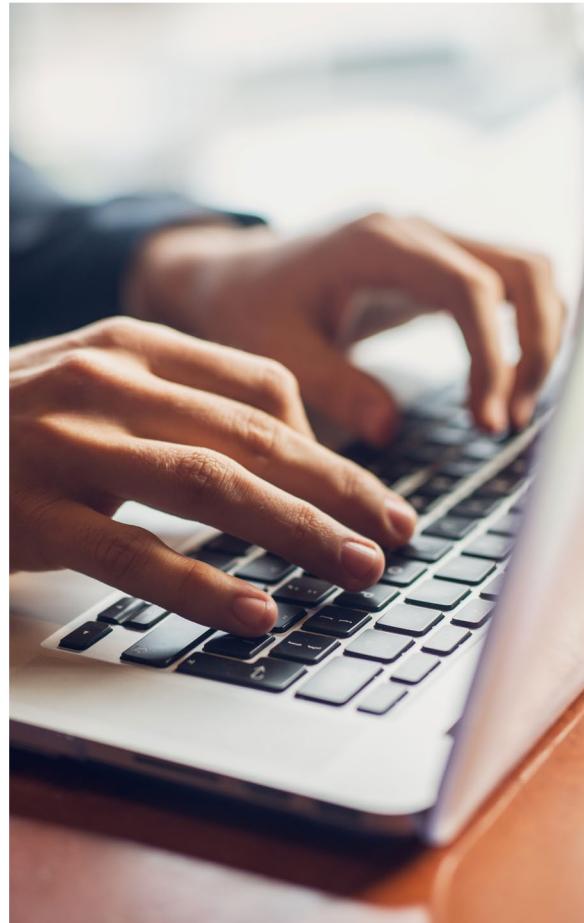
ADVANTAGES AT A GLANCE

-  **Saves time and increases accuracy** – Since there's limited re-keying of customer information, you can save up to 10 minutes per service request.
-  **Faster response from us** – Because you're providing what we need, you experience fewer requests for missing information, which improves our response to you and your customers.
-  **More time to sell** – Since you'll spend less time on service.
-  **Easy to use** – Since it feels like part of your agency management system, and requires little training.

4 SIMPLE STEPS TO FASTER SERVICE

1. Start an endorsement or policy change in your agency management system.
2. Click through a few easy-to-use TransactNOW screens, and select a service.
3. Complete any additional fields (some information will be prefilled).
4. Most endorsement requests are rated and processed instantly.

Once the endorsement is submitted, you can track the progress through Endorsement Tracking in the EBC.



To learn more about how Real-time Endorsement can streamline your process, contact the Agency Interface Services support team at **877-322-4833**, Monday through Friday, 8 a.m. to 8 p.m. EST.



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