

IS YOUR AGENCY AUTOMATION IN ORDER?

YOUR AGENCY DIGITAL CHECK UP

Accounting Download

- Direct Bill
- Payroll Billing

Policy Download

- Business Owner's Policy (BOP)
- Audit final/revised transactions
- Workers' Compensation
- Audit final/revised transactions
- Business Auto
- Personal Auto
- Home

Claims Download

- Claims



SCAN HERE to log in to your AMS Dashboard.

<https://agency.thehartford.com/agency/ams-automation>

ACORD eDocs and Messages

- Business Insurance Policy eDocs
- Include all Business Insurance eDocs
- Bond Policy eDocs
- Billing Messages for Personal and Business Insurance
- Audit Messages



All your producer codes are enabled. Automatically register new producer codes.

Check for System Alerts on the Automation Dashboard.

Your AMS system information is correct in Ivans.

Everyone has their own EBC ID.

Check FAQs for additional information.



OUR AUTOMATION CAPABILITIES – AT A GLANCE

Software solutions enable real-time connectivity and processing support between The Hartford and the majority of the most common agency management systems.

Endorsement upload speeds policy endorsement processing. You start the change in your Applied or Vertafore AMS¹ and then bridge into the EBC endorsement forms to complete the transaction. It's that easy.

Download program enables the download of the following policy data into your AMS:

- Commercial and personal lines policies
- Claim information
- Direct bill commission statements

ACORD eDocs and Messages enable the download of:

- Policy documents (PDF format) for commercial business
- Estimated audit messages

- Premium audit messages
- Bond policy documents (PDF format)
- Billing alerts into your “Messages”

Also take advantage of the Policy Resend feature by using the **Download Resend Tool** on the EBC agent portal or the Ivans Single Policy Resend capability.

eServices lets you:

- View billing information and get copies of bills
- Make a payment
- Perform claim and policy view inquiries
- Access loss runs
- Access the EBC agent portal

ICON Bridge makes it easy to get a quote for a new customer, remarket existing clients or take advantage of consolidation opportunities.

ELIMINATE TIME-WASTERS.

TAKE ADVANTAGE OF OUR TIME-SAVING AUTOMATION CAPABILITIES.

¹ Currently only available for Applied and Vertafore; will be available for additional agency management systems in the future.

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Workers' Comp

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