

AGENCY AUTOMATION JUST THE WAY YOU LIKE IT. SEAMLESS, STREAMLINED AND TIME-SAVING.



When you integrate with the industry's best automation solutions,¹ you can eliminate tasks that waste time, creating true efficiency for your agency.

KEY BENEFITS OF OUR AGENCY AUTOMATION

Seamless integration with most agency management systems makes our solutions easy to use.

- Integration with Applied, Vertafore, Ebix, XD Nexsure, Hawksoft, Stoneriver FSC, Nasa Eclipse, Instar and Xanatek, and more.
- Help Desk support is available if you need it at **877-322-4833**.

Streamlined workflows help address the two biggest time wasters.

- Fast downloads and easy prefill features mean no re-keying, faster entry time and fewer errors – all saving you time.
- Quicker response times due to more efficient workflows.

OUR AUTOMATION CAPABILITIES – AT A GLANCE

Software solutions enable real-time connectivity and processing support between The Hartford and the majority of the most common agency management systems, enabling:

Endorsement Upload speeds policy endorsement processing. You start the change in your Applied or Vertafore AMS² and then bridge into the EBC endorsement forms to complete the transaction. It's that easy.

Download Program enables the download of the following policy data into your AMS:

- Commercial and personal lines policies
- Claim information
- Direct bill commission statements

The **AMS Dashboard** is a first-of-its-kind tool that lets you self-manage your agency automation profiles and preferences with us – and helps you easily see where you have more opportunities to grow.

ACORD eDocs and Messages enable the download of:

- Policy documents (PDF format) for commercial business
- Premium Audit Messages
- Bond policy documents (PDF format)
- Billing alerts into your "Messages"

Also take advantage of the Policy Resend feature by using the **Download Resend Tool** on the EBC agent portal or the IVANS Single Policy Resend capability.

eServices lets you:

- View billing information and get copies of bills
- Make a paymentPerform claim and policy view inquiries
- Access loss runs
- Access the EBC agent portal

ICON Bridge makes it easy to get a quote for a new customer, remarket existing clients or take advantage of consolidation opportunities.

READY TO SEE YOUR DASHBOARD?

Check it out [here](#).



Property
Liability
Workers' Comp
Business Auto

¹ Dynatrace Scorecards for Financial Services. Small Commercial Insurance Custom Evaluation for The Hartford, March 13, 2018.

² Currently only available for Applied and Vertafore; will be available for additional agency management systems in the future.

The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including Hartford Fire Insurance Company. Its headquarters is in Hartford, CT.

23-SC-2250030 © January 2024 The Hartford